



Giffard Drive Surgery

www.giffarddrivesurgery.co.uk

Giffard Drive Surgery

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CARERS NEWS - SPRING 2018

April 2018

Dear Carer,

Welcome to the Giffard Drive Surgery Spring Newsletter for Carers, which I hope you will find useful.

ADVICE

Don't forget that if you have any queries or concerns regarding your role as a Carer you can call me at the surgery, Tel: 01252 541282. My hours of work are: Mon, Tues, Weds, Thurs, 08.30 to 12.30. Or, you may call at any time during surgery hours (08.30 – 18.30) and speak to any of the receptionists who will forward a message onto me. Please ensure you have completed a Carers Registration Form and received your Carers Information Pack. I would like to also remind you to contact the surgery with any change of contact details including telephone numbers etc.

CARERS CLINICS

We are continuing to run the Carers Clinics on the 3rd Wednesday of each month and I know from your feedback that many of you are finding these sessions very helpful. These continue to be run by a member of the carers support service from **The Princess Royal Trust for Carers**. You may contact the Trust direct on: **01264 8350546** or visit their website for advice: www.carercentre.com

There are 3 appointments available at the **Giffard Drive Surgery** each month between 12.30 and 14.30 where you will be able to speak to a carer support worker on an individual basis. She will be able to give advice on all aspects of care, including the benefits you are entitled to. If you would like to book one of these appointments, please call the surgery or pop in any time you are passing and speak to the receptionist at front desk.

Caring for the Community: General Medicine, Gynaecology, Travel Health

:: Partners: Dr Alison Thomas (Senior): Dr Andrew Teo: Dr Elisabeth Warr: Dr Karen Redman: Dr Russell Swart: Dr Ian Stuart::

:: GP Associates: Dr Sharon Kefford and Dr Saadia Meyer ::

DEMENTIA FRIENDLY

For those of you caring for a relative, friend or neighbour with dementia, you may be interested to know that the surgery has been awarded 'Dementia Friendly' status. All staff members have attended training and we are in the process of making a few simple alterations in order to help those of our patients suffering from dementia to negotiate the facilities with a little more ease.

CARERS FOLDER

We have a purple folder which is kept on the magazine table in the waiting room which contains lots of advice and helpful telephone numbers. Please feel free to take a copy of any of the leaflets out of the folder.

THE BOBBY SCHEME

Please find enclosed with this newsletter a leaflet for [The Bobby Scheme](#). Their services are free of charge and provide safety and security for the vulnerable and elderly. They may be contacted free of charge on: **0300 777 0157**

UPDATES ON GIFFARD DRIVE SURGERY

There are exciting new changes happening at Giffard Drive Surgery, which you can read about on our website: www.giffarddrivesurgery.co.uk.

Kind regards

Debbie Payne (Carers Lead)